

Sunrise Medical GmbH & Co. KG is the world's leading manufacturer of wheel chairs, chair cushions, positioning systems and respiratory therapy equipment. Updating the new version of the spare parts catalogue software CATALOGcreator® gives Sunrise Medical the opportunity to avail themselves of significantly improved usability for the web catalogue's end customer and as such is the first international company to use the enterprise license and its high flexibility to their advantage when creating documentation.

## AT A GLANCE

### Company:

Sunrise Medical GmbH & Co. KG  
Offices in more than 90 countries.

### Trade:

Medical technology  
Producer of innovative and high quality wheelchairs, aids and equipment for respiratory therapy

### Systems:

ERP-System: MFG/Pro  
CAD-System: SolidWorks

### Project targets:

Complete reorganisation of the overall business processes for creation and maintenance of spare parts documentation

### Solution:

Enterprise-License of the CATALOGcreator® software

### Project highlight:

Smooth integration of the electronic spare parts catalogue in the existing E-Commerce Portal

### Main Reasons for Choosing CATALOGcreator®:

- Easy catalogue maintenance
- User-friendliness
- Incorporation of all internal standards



### Starting point

Already in November 2000, the German Sunrise Medical branch decided to simplify spare parts management and maintenance of spare parts catalogues by introducing CATALOGcreator®

### Sunrise Medical

Sunrise Medical was founded in 1983 and has now become one of the larger well-established manufacturers of care-products on the market. Wheel chairs, positioning systems and therapy equipment for the respiratory tract are only a few examples of Sunrise Medical's wide product range.

Sunrise Medical, a leading vendor of medical technology, is one of the first international companies using the new version of the spare parts catalog software CATALOGcreator® and as such has a competitive edge on the international market.

### Requirements

The ultimate objective of the Sunrise project was complete realignment of the whole business process for creation and maintenance of the spare parts documentation.

Several international locations, amongst others, USA, Spain and England are to be included in the catalogue creation.

„The transition from several individual licenses to the Enterprise License was an important step towards creating a uniform and global spare parts management. It allows much more flexibility in daily tasks, simplifies service and positions us well for all future challenges“, explains Lutz Rüffer, European eMarketing Manager, responsible at Sunrise Medical for the global update of CATALOGcreator®.



*CATALOGcreator® software allows generation of electronic spare parts catalogues from a central database and instant publication in various media*

## Solution

This is the first time Sunrise Medical uses an enterprise license for CATALOGcreator® software.

For the new license model, available from version 5.2, only a single hardlock on a central license server is required. An unlimited number of authorized company employees are allowed to directly access the workbench of the spare parts catalogue software, no matter where the company is located.

In addition, the integration of the electronic spare parts catalogue of Sunrise Medical in the existing E-Commerce Portal went smoothly.

The user is now able to access the spare parts catalogue with his existing login access data and can order the required parts online.

The update also achieved simultaneous conversion from the Oracle database to Microsoft SQL-Server in order to simplify future service work and increase performance significantly.

## Conclusion

Sunrise Medical uses the latest version of the standard software, which focuses primarily on user-friendliness for the end customer, in several locations.

Users of the Sunrise Medical web catalogue benefit from the programme update in many ways.

Not only did catalogue export performance improve significantly, but the many user-friendly features also guarantee a much better overview of the catalogue.

One of the novelties, for instance, is the possibility to target and focus on individual components or, use a preview option on its own screen. In addition, a colour graded navigation bar eases orientation. It ensures much quicker identification of the spare parts you are searching.

The TID Informatik GmbH is responsible for the professional support of the complete project.

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